# Caxton Public Hearings Presentation





Caxton has built a sustainable local and national news business model that creates and distributes accurate and trusted local news to over three million South African households weekly



© March 5, 2024 Gogo Ndlovu brews traditional marula beer to...

Buying a car is a

know if you're ma



find

© March 4, 2024 Building on R300m theatre kicks off

City urges residents to update contact details

The evolution of this model is under threat because of the distortions in digital markets

businesspeople to lend...

All Crime Entertainment Local news Local sport Schools

Eikenhof Substation: Power supply restored

Roodepoort Record

1:25

CAXTON





owveldel

Shopping spree co

And the second s

# Size of Caxton, Meta and Alphabet

Market Cap





Direct Social Search

## Caxton Local Media direct vs programmatic advertising

Aug-22 Aug-22 Sep-22 Oct-22 Jan-23 Jan-23 Apr-23 May-23

-----Impressions from direct sales

Million impressions

80 60

40

20 0 **Advertising yield** 

ZAR per advert

Direct Programmatic Advertising type

## Programmatic advertising provides 86% less revenue than direct advertising per advert.



- 43% decrease in newspaper circulation;
- 23% reduction in overhead costs;
- 51% reduction in net loss still "in the red".

# *The Citizen* revenue vs costs vs profit





Net loss in advertising revenue of 8%, despite a digital advertising revenue increase of 30%.

# Reduction in advertising revenue for *The Citizen*

Digital advertising revenue is unable to support quality journalism.





# Percentage change in profitability 2018 to date



Constitutional Context-Media Freedom, Transparency & Access to Information Dario Milo

## Journalism is a Public

### Good

### Communicator of essential information

-

Constitutional sword - "speaking truth to power"

### Upholder of democracy



## Khumalo v Holomisa

"Every citizen has the right to freedom of the press and the media and the right to receive information and ideas. The media are key agents in ensuring that these aspects of the right to freedom of information are respected. The ability of each citizen to be a responsible and effective member of our society depends upon the manner in which the media carry out their constitutional mandate."



"Without viability, media freedom is hollow, independence can be easily compromised, and pluralism becomes a shadow of what it should be."

## 2021 Journalism is a Public Good Global Report – UNESCO



#### Midrand officers awarded for their bravery in the line of fire











### 'Helpful' hijackers warning

R15<sup>50</sup> per litre









Jeep<sub>chrysler &</sub>

Dodge



Road closure ROSE RD

questioned

Not everyone approved it

Déco

000000

Maimane -

Zuma must go!

Review. Sandton





SP





CARDON / Antonio Shoes

DEALS

Police revved up



embisai

SAY NO TO EXP

Allied Builders Express

A CON





Crematoriun

remains shut



GET CONNECTED!

Tembisan

Women's Month











**Dihlabeng Municipal** Manager allegedly pays himself an extra R250 000



Value of local news to citizens and democracy



Act as a local watchdog

02 💮

Serve underserved communities 03 🖉

Mediate a local identity and a sense of belonging 04 🚺

Make local information accessible to citizens

### Local news provides significant value to digital platforms



#### Herald

S V UFESTVLE V MOTORING V PROMOTIONS V ABOUT US THE CITIZEN

#### SIU refers 48 Mopani officials for

prosecution

Fraud cases against 48 officials of the Mopani District Municipality (MDM) have been referred to the National Prosecuting Authority.

A Arount Majes #1 minute read

#### 0 X h t 0 = A



### News

Local news

NEWS - CLASSIFIEDS - LIFESTYLE - MOTORING - PROMOTIONS - ABOUT US THE CITIZEN

0 X h t 🚺 🖬 🖶

#### Service delivery protests erupt in eMalahleni and Mbombela

During this particular protest, Pick n Pay, Pep Stores and three foreign national owned shops were set alight. O November 10, 2022

A Mbekapel Mbuli #1 minute read



arty's monifesto lounch a e Kallyamazane Stadium



alled off following der accident on N4

res life on ca

But are Google and Facebook supporting local news or simply reaping the rewards?



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6 February 2024

Google LLC and Google South Africa Ballyoaks Office Park 35 Ballyclare Building E Bryanston Johannesburg Gauteng 2191

Attention: Alistair Mokoena and Marianne Erasmus

By Hand and by email

By email:

Dear Mr. Mokoena and Ms. Erasmus

CAXTON: REQUEST FOR INFORMATION

"Citizens in democracies around the world are growing alert to the dangers of a culture of secrecy and unresponsiveness, both in respect of governments and in relation to corporations. In South Africa, because of our past, the latter aspect has increased significance. The legislature has rightly seen fit to cater for both aspects in legislation, driven by Constitutional imperatives."

- Arcelormittal South Africa and Another v Vaal Environmental Justice Alliance

"Corporations operating within our borders, whether local or international, must be left in no doubt that in relation to the environment in circumstances such as those under discussion, there is no room for secrecy and that constitutional values will be enforced."

ArcelorMittal SA and another v Vaal Environmental Justice Alliance

TOTAL

Goode





Paul Jenkins Caxton and CTP Print Publishers Limited 28 Wright Street Industria West Johannesburg 2093

#### **RESPONSE TO CAXTON'S REQUEST FOR INFORMATION**

The information requested in your letter is not required to negotiate or conclude a Showcase contract with Google. Further, Caxton is not otherwise entitled in law to the information requested. You will appreciate that the information you have requested is confidential, and includes proprietary, commercial and financial information, and trade secrets. In some instances, the requests do not relate to the media industry at all and also are irrelevant to the Caxton Objective.

The requested information also is not required to protect the right to press freedom, and we deny that Google's products limit the media's freedom. Our products promote freedom of expression, including freedom of the press Every day, we link hundreds of millions of people around the world, including South Africans, to publishers' websites containing the news that people want to read.





# Conclusions

## **Paul Jenkins**

- Data
- Algorithms
- Revenue/Profit
- Training AI models
- AdTech Stack
- Value of content

## Asymmetry of information

### Market failure

- No fair commercial terms
- No transparency
- Potential excessive pricing
- Free riding
- Abuse of dominance

- Unsustainable business model for publishers
- Profiteering by platforms continues
- Survival of news media at stake

Entrenched dominance of digital platforms

Striking reasonable commercial terms is impossible without access to information

# Conduct of platforms

- Highly secretive
- Indiscriminate
- Free riding off publisher content
- Complete control over traffic
- No accountability

### Effect on Caxton's business

 Low advertising yields

- Inability to monetize digital news content
- No incentive for digital investment

What's at Stake?

- Caxton media business under pressure
- Livelihoods of 346 journalists and over 1000 employees in total
- Over 100 publications that serve consumers across the country

## What do we know about these organisations?



# Perspectives from the coalface

Eureka Zandberg	Servaas de Kock	Katherine Bell	Seelan Pillay	JC Muller
Publisher of <i>The Citizen</i>	Group Executive Digital: Caxton & CTP	GM: Hive Digital	Creative and digital director: <i>The Citizen</i>	Digital consultant: <i>The Citizen</i>